

Dansk Industri in Riyadh uses remote interpreting solution over local Wi-Fi for 250+ delegates

BACKGROUND

The Confederation of Danish Industry (DI) is one of Denmark's business organizations and employers' organizations. DI's members are 10,000 private enterprises in manufacturing and the service industry, from virtually all sub-sectors.

DI's event team wanted to hold a conference with mainly Arabic speaking participants in January 2017 at the Hotel Narcissus in Riyadh, Saudi Arabia.



Product
Interprefy
Stand-Alone



Languages
Arabic to English,
English to Arabic



Event set-up
250+ delegates
using Interprefy
app. Interpreters
based in London



LSP
Ubiquis

CHALLENGES

- Interprefy was working within very short notice
- There would be no Interprefy technician onsite
- The precise number of attendees who would need interpreting was unknown
- There were concerns over the venue's Wi-Fi network reliability

SOLUTION

As the exact number of conference delegates was uncertain, DI was not sure whether streaming to smartphones would be sufficient or a transmitter and headphones had to be rented.

Working closely with DI's event team and after extensive testing with the hotel's IT department, Interprefy's tech team determined that interpreting could be relayed through the local Wi-Fi onto delegates' smart-devices. The two interpreters



English to Arabic worked from Interprefy's partner Ubiquis' premises in London. The event was set up and managed by Interprefy's event management completely remotely by using TeamViewer.

OUTCOME

The event ran with the provision of audio and video streaming, with 100% uptime. Originally, DI had requested for interpreting from English to Arabic. But, in the middle of the event DI's onsite asked if Interprefy could add Arabic to English.

Among the event's happy users was the EU commissioner Violeta Bulc. The conference was a great success and DI was happy to be able to apply their financial savings to improving the event in other areas.



Violeta Bulc - European
Commissioner for Mobility & Transport

"The sound quality was perfect and we were pleased to use this efficient and cost saving technology. We had some last-minute changes, which the Interprefy team successfully managed to implement remotely."

Peter V. H. - project manager, Dansk Industri